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This Vehicle Is Harbor "Blue" Certified



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## CERTIFICATION REPORT

Stacie Mullert

*Certification Quality Manager*

### YOUR VEHICLE

|                           |                                   |                           |  |
|---------------------------|-----------------------------------|---------------------------|--|
| <b>Year</b><br>2008       | <b>Make</b><br>Mitsubishi         | <b>Model</b><br>Outlander | <b>Engine Type</b><br>3.0L V6 X SOHC (MFI) |
| <b>Odometer</b><br>24,215 | <b>VIN #</b><br>JA4MS41XX8Z002743 | <b>License #</b>          | <b>Date</b><br>1/20/2010                   |

# Harbor Advantage

Harbor selects only the very best cars and trucks for its premium level of certification called 'Blue Certified'. They are easily identified by the large blue label located on the windshield of the vehicle. There is also a '12/12 Warranty' label signifying comprehensive warranty coverage INCLUDED on every 'Blue Certified' vehicle, a *Harbor exclusive*.



The very best cars and trucks begin the inspection process to insure the highest quality. It's a comprehensive and thorough process that takes place at the Harbor SuperCenter. This facility was designed and built specifically for inspection, repair and certification of vehicles. Located in Michigan City, this state of the art, 27,000 square foot facility excels in quality and detail that is the envy of the industry. A facility of this type is usually found only among automobile manufacturers. Its sole function and purpose is to deliver the highest quality certified Harbor cars and trucks consistently. The vehicles are evaluated by a computerized inspection system highly critical of the slightest defects. Harbor's team of Managers, Quality Inspectors and Skilled Technicians are all individually certified and factory trained, using the newest and latest tools and equipment available. Consolidating vehicle inspections, certifications, and detailing at Harbor's dedicated SuperCenter insures the highest and most consistent quality at very competitive prices. Harbor stakes its reputation on the quality of its 'Blue Certified' vehicles.



After the mechanical inspections and repairs are completed and tested, the vehicles are cleaned and detailed to a 'like new sparkle'. They even have the 'new car smell'. One final inspection and the vehicles are cataloged with pictures and added to Harbor's website ([harborcars.com](http://harborcars.com)) and delivered to one of Harbor's five dealership locations.



You can buy and drive with confidence at Harbor. A complete Certification Evaluation is available to help make your buying decision for every Harbor Certified car or truck. Ask the Business Manager for more details about Harbor's comprehensive 12/12 warranty included with all Blue Certified vehicles, and available low cost additional coverages.



## Recommended Services

Our technicians recommend the following services for your vehicle.

| Original Customer Requests  | Cost     | Declined | Approved        |
|---|----------|----------|-----------------|
| 1. PLEASE PERFORM USED VEHICLE INSPECTION FOR HONDA CERTIFICATION | \$100.00 |          | X               |
| 2. DETAIL   | \$150.00 |          | X               |
| 3. PLEASE REPLACE THE REAR TIRES                                  | \$460.00 |          | X               |
| Totals, Taxes and Fees  | Cost     | Declined | Approved        |
| Estimate Subtotal   | \$710.00 | \$0.00   | \$710.00        |
| Shop Fee  |          |          | \$56.80         |
| Tax 7.00%   |          |          | \$53.68         |
| <b>Estimate Total</b>   |          |          | <b>\$820.48</b> |



## Specifications & Capacities

We searched our database for specification and capacity information and found the following:

| Description  | Specification  |
|--------------|--|
| Spark plugs  | Electrode gap = .031 inches (XLS)                                  |
| Fuel Tank    | 16.6 US Gallons (4WD, XLS)   |
|              | 15.8 US Gallons (2WD, XLS)   |
| Transmission | Special Lubricant Fluid OE Part No/Spec: DIA QUEEN J2 (F6AJA, XLS) |
|              | Special Lubricant Fluid OE Part No/Spec: DIA QUEEN J2 (W6AJA, XLS) |



# UPGRADE OPTIONS



# INCLUDED!

36 Month  
36,000 Mile **\$995** as low as...\*

48 Month  
50,000 Mile **\$1195** as low as...\*

60 Month  
60,000 Mile **\$1295** as low as...\*

Prices will vary by model, mileage, and equipment. See the Business Manager for complete details. Starting prices shown exclude vehicles Class 5 or higher

## New Vehicles

What Separates Harbor From The Others?

- Five Harbor Locations in Northwest Indiana With Huge Inventory for Your Selection!
- Preferred Customer Check Book Savings Program - \$3,500 Value
- Factory Certified Sales People



## Full Service Finance Departments

What Separates Harbor From The Others?

- Direct Link with Indiana BMV for License & Title
- Arranged Bank Financing
- Dozens of Lenders Competing for Your Business
- Low Cost Vehicle Service Agreements
- Guaranteed Asset Protection (GAP)
- All Credit Welcome



## Used Vehicles

What Separates Harbor From The Others?

- All Blue Certified Used Vehicles have 12/12 Warranty
- Five Harbor Locations in Northwest Indiana With Huge Selection of All Makes and Models
- Preferred Customer Checkbook Savings Program - \$3,500 Value **FREE WITH ALL BLUE CERTIFIED VEHICLES!**
- Separate/Independent Certification Facility
- Specific On-line purchasing for Customers
- Most comprehensive inspection, Setting Industry Standards
- Documented Repair Order Provided on All Certified Vehicles



## Service After the Sale

What Separates Harbor From The Others?

- Five Service Facilities in Northwest Indiana with Extended Service Hours for your Convenience, Including Saturdays - Visit Any Harbor Location
- Networked Parts Department with Huge Inventory
- Two Full Service Collision Centers (Portage & Michigan City)
- Factory & ASE Certified Technicians
- Automated Service Reminder Program
- Customer Rewards Program
- Service Shuttle & Car Rental

